

## **Beyond Innovation Limited - Terms & Conditions**

The following are the Terms and Conditions for Services or Sale of Goods. Please read these Terms and Conditions carefully because they tell you the rights and obligations you have. You may have other rights granted by law and these Terms and Conditions do not affect these nor do they affect your statutory rights as a consumer.

### **Contact Address**

Beyond Innovation Limited  
Strawberry Fields  
Pinmore  
Girvan  
KA26 0TE

### **Complaints Procedure**

If you have any complaints about our service or any Goods or Services you purchase from us, please contact us by email to [info@beyondinnovation.co.uk](mailto:info@beyondinnovation.co.uk) or write to us at the above address.

We will acknowledge complaints within 7 working days, and keep you informed throughout the process including the time it will take to resolve the complaint.

### **Purchasing Goods and Services**

We are VAT registered, and all prices are in GBP sterling. All prices and offers are subject to change and availability and may be withdrawn at any time. We reserve the right to change any advertised price at anytime from those stated on the website and other printed literature.

Prices are checked regularly however if we find the price has changed when we receive your order we will inform you and ask if you wish to proceed. If for any reason Goods or Service ordered are not available, you will be offered an alternative where possible.

We cannot be held liable whatsoever if we are prevented or delayed from supplying or making delivery of any Goods or Services by any reason or cause beyond our control.

### **Payment Methods**

Invoices for design work are normally raised monthly as agreed between Beyond Innovation Limited and the client. Payments for Site Surveys and all related works should be received within 7 days from receipt of invoice. We accept payment by cash, cheque or internet banking.

Cheques should be made payable to Beyond Innovation Limited.

### **Pricing**

Site Surveys (for renewable energy related products) – price will be agreed with client, on a site-by-site basis. Design & Consultancy rates will be charged at the rate agreed with the client, and will depend on the type and nature of the work to be carried out.

### **Limits of liability**

Beyond Innovation Limited will not be liable for any claims, penalties, loss, injuries, damages or expenses arising from the service offered and agreed with the client. Any support provided on telephone or email would not normally result in an on-site callout, unless Customers have agreed to the on-site charges in advance.

### **Governance of the Terms and Conditions**

Scottish law governs these Terms and Conditions. Any disputes will be referred to the exclusive jurisdiction of the Scottish Courts.

### **Disclaimer**

ANY ADVICE OR COMMUNICATION GIVEN BY BEYOND INNOVATION LIMITED IS PROVIDED ON AN "AS-IS" BASIS. BEYOND INNOVATION LIMITED MAKES NO REPRESENTATIONS OR WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, AS TO THE OPERATION OF ADVICE OR THE INFORMATION, CONTENT, MATERIALS OR PRODUCTS INCLUDED ON ANY COMMUNICATION, INCLUDING BUT NOT LIMITED TO EMAIL, TELEPHONE, FAX, VERBAL, OR OTHERWISE. TO THE FULL EXTENT PERMISSIBLE BY APPLICABLE LAW, BEYOND INNOVATION LIMITED DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. BEYOND INNOVATION LIMITED WILL NOT BE LIABLE FOR ANY DAMAGES OF ANY KIND ARISING AS THE RESULT OF COMMUNICATION BETWEEN BEYOND INNOVATION LIMITED AND THEIR CLIENT, INCLUDING, BUT NOT LIMITED TO DIRECT, INDIRECT, INCIDENTAL, PUNITIVE, AND CONSEQUENTIAL DAMAGES.